

# Reliable Law Services Acceptable Use Policy

## Who we are and how to contact us

<https://reliablelawservices.org.uk> (Site) is a website operated by Reliable Law Services Limited (We). We are registered in England and Wales under company number 08298318 and have our registered and trading office at 76A Katherine Drive, Dunstable LU5 4NU. Our VAT number is 448590753].

To contact us, please use the [Contact Us](#) form or telephone our customer service line on +44 (0)1582751998.

## By using our Site you accept these terms

By using our Site, you confirm that you accept these terms of use and that you agree to comply with them.

If you do not agree to these terms, you must not use the Site.  
We recommend that you print a copy of these terms for future reference.

## There are other terms that may apply to you

Our Website Terms & Conditions also apply to your use of the Site.

## We may make changes to the terms of this policy

We amend these terms from time to time. Every time you wish to use our Site, please check these terms to ensure you understand the terms that apply at that time.

## Prohibited uses

You may use our Site only for lawful purposes. You may not use the Site:

- in any way that breaches any applicable local, national or international law or regulation
- in any way that is unlawful or fraudulent or has any unlawful or fraudulent purpose or effect
- for the purpose of harming or attempting to harm minors in any way
- to bully, insult, intimidate or humiliate any person
- to send, knowingly receive, upload, download, use or re-use any material which does not comply with our content standards
- to transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam)
- to knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware

You also agree:

- not to reproduce, duplicate, copy or re-sell any part of our Site in contravention of the provisions of our Website Terms & Conditions
- not to access without authority, interfere with, damage or disrupt:
- any part of our Site
- any equipment or network on which our Site is stored
- any software used in the provision of our Site, or
- any equipment or network or software owned or used by any third party

### **Content standards**

These content standards below (Content Standards) apply to any and all material which you contribute to our Site (Contribution), and to any interactive services associated with it.

The Content Standards must be complied with in spirit as well as to the letter. The standards apply to each part of any Contribution as well as to its whole.

We will determine, in its discretion, whether a Contribution breaches the Content Standards.

A Contribution must:

- be accurate (where it states facts)
- be genuinely held (where it states opinions)
- comply with the law applicable in England and Wales and in any country from which it is posted

A Contribution must not:

- be defamatory of any person
- be obscene, offensive, hateful or inflammatory
- bully, insult, intimidate or humiliate
- promote sexually explicit material
- include child sexual abuse material
- promote violence
- promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age
- infringe any copyright, database right or trademark of any other person
- be likely to deceive any person
- breach any legal duty owed to a third party, such as a contractual duty or a duty of confidence
- promote any illegal content or activity
- be in contempt of court
- be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety
- be likely to harass, upset, embarrass, alarm or annoy any other person
- impersonate any person or misrepresent your identity or affiliation with any person
- give the impression that the Contribution emanates from us, if this is not the case
- advocate, promote, incite any party to commit, or assist any unlawful or criminal act such as (by way of example only) copyright infringement or computer misuse

- contain a statement which you know or believe, or have reasonable grounds for believing, that members of the public to whom the statement is, or is to be, published are likely to understand as a direct or indirect encouragement or other inducement to the commission, preparation or instigation of acts of terrorism
- contain any advertising or promote any services or web links to other sites

### **Breach of this policy**

When we consider that a breach of this acceptable use policy has occurred, we may take such action as we deem appropriate.

Failure to comply with this acceptable use policy constitutes a material breach of our Website Terms and Conditions as a result of which you are permitted to use our Site, and may result in our taking all or any of the following actions:

- immediate, temporary or permanent withdrawal of your right to use our Site
- immediate, temporary or permanent removal of any Contribution uploaded by you to our Site
- issue of a warning to you
- legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach
- further legal action against you
- disclosure of such information to law enforcement authorities as we reasonably feel is necessary or as required by law

We exclude our liability for all action we may take in response to breaches of this acceptable use policy. The actions we may take are not limited to those described above, and we may take any other action we reasonably deem appropriate.

### **Transfer to a third party**

We can transfer our rights and obligations under these terms to any third party, provided this does not adversely affect your rights under these terms.

### **Which country's laws apply to any disputes?**

If you are a consumer, please note that the terms of this policy, its subject matter and its formation are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.

If you are a business, the terms of this policy, its subject matter and its formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

**Last updated:** May 2024